



Terms of Service

Effective date: June 22, 2026

1. Agreement to Terms

These Terms of Service ("Terms") govern your access to and use of the PO Watcher website, desktop application, and related services (collectively, the "Services") provided by PO Watcher LLC ("PO Watcher," "we," "us," or "our"). By accessing or using the Services, you agree to these Terms, our Privacy Policy, and the End User License Agreement that governs the desktop application. If you do not agree, do not use the Services.

2. Definitions

"You" or "Customer" means the individual or entity using the Services. "Subscription" means a paid plan or active free trial. "Seat" means a single named authorized user. "Customer Data" means content you submit to or process with the Services.

3. Eligibility and Accounts

You must be at least 18 years old and able to form a binding contract. You are responsible for the accuracy of your registration information, for safeguarding your credentials, and for all activity under your account. Notify us promptly of any unauthorized use. We use Firebase Authentication and support email/password, Google, and Microsoft sign-in.

4. Subscriptions, Plans, and Trials

The Services are offered under tiered plans: Solo (one Seat), Team (up to five Seats), and Enterprise (custom). We may offer a fourteen (14) day free trial; unless cancelled before it ends, the trial converts to a paid Subscription. Seats are for named individuals and may not be shared beyond plan limits.

5. Billing, Taxes, Renewals, and Cancellation

Paid Subscriptions are sold and processed by Lemon Squeezy, which acts as the merchant of record and is responsible for billing, tax calculation and remittance, and receipts. You authorize recurring charges at the then-current price until you cancel. Subscriptions renew automatically; you may cancel at any time, effective at the end of the current period. Except where required by law, payments are non-refundable and are not pro-rated. We may change pricing prospectively with reasonable notice.

6. License and Acceptable Use

Subject to these Terms, we grant you a limited, non-exclusive, non-transferable right to access and use the Services during your Subscription for your internal business purposes. You agree not to misuse the Services, including by attempting to gain unauthorized access, interfering with their operation, exceeding Seat limits, reverse engineering, scraping, introducing malware, or using the Services unlawfully or to infringe others' rights.

7. Customer Data and Responsibilities

You retain ownership of your Customer Data and are responsible for its accuracy, legality, and backup. You grant us a limited license to process Customer Data solely to provide and support the Services. The desktop application processes purchase-order data locally; optional cloud features, if enabled by you in the future, will transmit certain



data to our processors as described in the Privacy Policy.

8. Intellectual Property

We and our licensors own all right, title, and interest in the Services, including all software, content, and trademarks. Except for the limited rights expressly granted, no rights are transferred to you. Feedback you provide may be used by us without restriction or obligation.

9. Third-Party Services

The Services rely on third parties including Google (Firebase Authentication), Lemon Squeezy (payments), and our hosting provider. We are not responsible for third-party services, and your use of them may be subject to their terms.

10. Availability, Support, and Changes

We aim to provide reliable Services but do not guarantee uninterrupted or error-free operation, and we may perform maintenance or modify, suspend, or discontinue features. Support is provided primarily by email at support@powatcher.com, with scope depending on your plan. We may release updates, and certain features may be offered as pre-release “beta” functionality provided “as is.”

11. Disclaimers

THE SERVICES ARE PROVIDED “AS IS” AND “AS AVAILABLE” WITHOUT WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, INCLUDING MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, AND NON-INFRINGEMENT. WE DO NOT WARRANT THAT THE SERVICES WILL BE UNINTERRUPTED, SECURE, OR ERROR-FREE, OR THAT EXTRACTED DATA WILL BE ACCURATE OR COMPLETE.

12. Limitation of Liability

TO THE MAXIMUM EXTENT PERMITTED BY LAW, WE WILL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES, OR FOR LOST PROFITS, REVENUE, DATA, OR GOODWILL. OUR TOTAL AGGREGATE LIABILITY ARISING OUT OF OR RELATED TO THE SERVICES WILL NOT EXCEED THE GREATER OF THE AMOUNTS YOU PAID US IN THE TWELVE (12) MONTHS BEFORE THE CLAIM OR ONE HUNDRED U.S. DOLLARS (US\$100).

13. Indemnification

You will defend, indemnify, and hold harmless PO Watcher and its members, officers, employees, and agents from claims, damages, and expenses (including reasonable attorneys’ fees) arising from your Customer Data, your use of the Services, or your breach of these Terms or violation of law or third-party rights.

14. Term, Suspension, and Termination

These Terms remain in effect while you use the Services. We may suspend or terminate access for breach, non-payment, lapse of Subscription, or risk to the Services or others. You may stop using the Services at any time. Upon termination, your right to use the Services ceases; provisions that by their nature should survive will survive.



15. Governing Law and Dispute Resolution

These Terms are governed by the laws of the State of Nevada, USA, without regard to conflict-of-laws principles. The parties will first attempt to resolve disputes informally via support@powatcher.com. Disputes not resolved within thirty (30) days and not subject to small-claims jurisdiction will be resolved by binding individual arbitration seated in Clark County, Nevada. TO THE EXTENT PERMITTED BY LAW, CLAIMS MAY BE BROUGHT ONLY INDIVIDUALLY AND NOT IN A CLASS OR REPRESENTATIVE CAPACITY, AND THE PARTIES WAIVE TRIAL BY JURY.

16. Changes to these Terms

We may update these Terms from time to time. Material changes will be indicated by updating the “Effective date” and, where appropriate, by additional notice. Continued use after changes become effective constitutes acceptance.

17. Miscellaneous

These Terms, with the Privacy Policy and EULA, are the entire agreement between you and us regarding the Services. You may not assign them without our consent; we may assign them in a corporate transaction. If any provision is unenforceable, the rest remain in effect. We are not liable for delays due to events beyond our reasonable control. Notices to us may be sent to support@powatcher.com.

18. Contact

PO Watcher LLC, Las Vegas, Nevada, USA. support@powatcher.com · <https://www.powatcher.com>.